

### **PRESS RELEASE**

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#### Aftermarket & Service

# We are the Trust Team - Dynapac Aftermarket & Service Team opens new warehouse location in Bremen, Germany

Dynapac continues to enhance its service for customers. With a clear focus on trust, speed, and quality the Aftermarket Team demonstrates how comprehensive service, and innovative technologies can secure long-term success for its customers.

"Fast and Fair" – Quick Availability of Spare Parts

A key step toward greater efficiency and customer satisfaction is the new warehouse location in Bremen. Under the motto "Fast and Fair," the Dynapac Aftermarket Team ensures fast and reliable spare parts supply. The warehouse in Bremen will become the central main hub, complemented by our other strategic warehouses in China, India, United States and Brazil. "While competitors outsource warehouse logistics to external service providers, we consciously prioritize customer proximity and long-term trust. This is our clear commitment to excellent service," emphasizes Thomas Kramer, Vice President Aftermarket.

Digitalized Service and Support – Integrated Telematics Systems in Dynapac Machines

As an industry pioneer, Dynapac was one of the first to integrate telematics systems into its machines. These systems provide:

- Active fault diagnostics Identifying and resolving issues early before they lead to costly downtime.
- Proactive maintenance Delivering insights on required parts ahead of service intervals to minimize downtime.

Systems are only as effective as the people who operate them. That's why Dynapac continues to rely on highly skilled service technicians.

## Sustainability in Focus – Dynalink Web App

Dynapac machines are well-known to be the most efficient in their class with a very low fuel consumption. What's more, the CO<sub>2</sub> visualization feature in the Dynalink Web App provides customers with transparency about their ecological footprint – an important step toward climate-friendly road construction.

Dynapac doesn't just sell machines with great performance and long lasting but also builds long-term relationships with its customers through outstanding service and the fast availability of genuine spare parts. Meet the Aftermarket Team in person at BAUMA 2025.

Dynapac is a leading supplier of high-tech soil and asphalt rollers, light equipment, and pavers committed to strengthening customer performance by being a partner on the road ahead. Dynapac is represented worldwide via its regional sales- and service offices and cooperates with an extensive and professional distribution network. Headquartered in Wardenburg, Germany, Dynapac has production facilities in Europe, South America and Asia. Dynapac is part of the FAYAT Group.

Media:

# DYNALINK

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